

# CLEAR TRIAL<sup>®</sup> SERVICES

## COMPLEMENT CLEARTRIAL SOFTWARE WITH AN ARRAY OF SERVICES

*To complement its Clinical Trial Operations Planning software, ClearTrial offers a spectrum of services that help make your clinical operations, outsourcing, and study execution faster and less costly.*

*ClearTrial is not just a software vendor. We employ experts in clinical development, outsourcing, and project management who can provide an unbiased, 3rd-party perspective on your clinical operations and outsourcing.*

### **ClearTrial Study Consult Service™**

Our Study Consult Service (SCS) is a 3rd-party, objective review of your operational study design aimed at identifying cost-saving opportunities and accelerating your study timelines. We use the ClearTrial software not only to uncover those opportunities, but also to further train your team to use ClearTrial software to perform similar analyses on future studies.

### **Sponsor/Vendor Negotiations**

ClearTrial's clinical operations and outsourcing experts can work with you to prepare RFPs and proposals and accelerate and improve the sponsor/vendor negotiation process for your clinical projects. We conduct this work in collaboration with your team, showing them how to use the ClearTrial software to more effectively accomplish these goals.

### **Implementation and Training**

Implementation of ClearTrial is fast and with little impact on your IT and business operations. As a hosted, web-based application, all you need to access the software is a web browser, and you can be creating study plans the same day your license is activated. (See the ClearTrial Technical Requirements Document for specific technical requirements.)

ClearTrial's training program consists of a full menu of courses. The initial training to become operational on the software is approximately two days and is sensitive to the time demands of your staff. Please inquire for specifics on software training.

### **Expert Consulting**

ClearTrial's experts are also available for more strategic clinical operations and outsourcing consulting.

### **Comprehensive Customer Support**

The ClearTrial technical support department is comprised of professionals knowledgeable in both the software and in clinical operations. Included free of charge with your ClearTrial software license is a fixed amount of technical support time. Additional support is available on a per-use basis. Support is available via phone, email (support@cleartrial.com) and via web conference.

